



## **HOLBEACH MEDICAL CENTRE** **PATIENTS PARTICIPATION GROUP**

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### ***Minutes for the PPG meeting 28th January 2015***

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**Present:** Eilene Keeling EK(Chair), Mark Murfet MM(Secretary), Bill Hardie BH, Valerie Watkin VW, Trevor Cook TC, Heather Whitehead HW, Cindy Foley CF, Alan Piggins AP, Don Waltham DW, Joyce Waterfall JW.

- 1) Apologies / minutes of last meeting** Jackie Sheldrake JS, Sue Scorthorne SS, Allan Britt AB, Preston Keeling PK, Graham Scorthorne GS (vice chair), Valerie Gemmell VG, The minutes for November were passed with only one amendment being the date listed (needed changing to 26<sup>th</sup> November). Proposed by AP and seconded by BH.

**2) Chairpersons Report**

Firstly may I thank Nigel from LIVES for attending to give us a presentation on their work, I am sure we will find it very interesting.

Now that the holiday season is over, Bill & I are setting up a meeting to do the visiting of people in the Care Homes who have patients of Park Road Surgery in their care. We will bring you up to date on our progress in future meetings.

At our last meeting I issued a paper on Healthwatch Lincolnshire and Parkinson's Organisation relating to our Surgery not being able to have a service from a Parkinson's Nurse, to date I have not had any members thoughts on this subject, do you wish us to advise the organisations on this issue?

VW advised that the surgery currently has 27 confirmed Parkinsons patients and that the surgery would like EK to put forward the request for a Parkinsons provision. CF also added that if the south CCG is providing the service then they need to spread the service and open it to east CCG as well.

Christmas Raffle raised a good chunk of money to go towards the Information Screen. The Finance situation will discussed in item 6 of tonight's Agenda.

There will be no ordinary meeting next month as our AGM will take place on 25<sup>th</sup> February at the Surgery 6.30pm prompt. Both Mark and I will be standing down at

the end of this meeting so names are required for the position of Chair and Secretary, please think seriously about helping fill these places and if you wish to nominate someone please advise us. We will also ask you to renew your membership at the same time and any new members will be appreciated.

## **EILENE KEELING**

### **3) Lives presentation**

EK welcomed Nigel Adams from Lives who came to give an informational talk about LIVES. LIVES Medics & First Responders are all volunteers who give up their time to respond to emergencies in your area. Established 45 years ago as a G.P. led hospital care scheme, which is all unpaid volunteers and charity funded. When you dial 999 not only will an ambulance be mobilised, but at the same time, the LIVES volunteers on call in your area will also receive notification that you need their help. The limited road networks surrounding the more isolated parts of Lincolnshire mean that many parts of this county often need to wait longer than others for an ambulance to arrive. These extra minutes are vital to a patient. In extreme circumstances this could mean the difference between life and death. LIVES aims to be by your side within 5- 6 minutes of you making that 999 call.

When the LIVES First Responder reaches you, they are trained and equipped to provide care to the patient whilst waiting for the ambulance to arrive. All First Responders provide emergency care to an adult with cardiac arrest, breathing difficulties, chest pains, collapsing and fits. More experienced First Responders undergo further training to allow them to deal with all of the above conditions in children and patients with traumatic injuries.

LIVES Medics have advanced skills for dealing with serious trauma and can be called on by the ambulance service to assist the ambulance crew dealing with a serious 999 call. Statistics show you have a 30% greater chance of surviving a serious incident if you have a Medic at scene.

To become a LIVES First Responder you need no experience as full training will be given if required. You only need to give as much or as little time as you can spare, in any of the voluntary capacities.

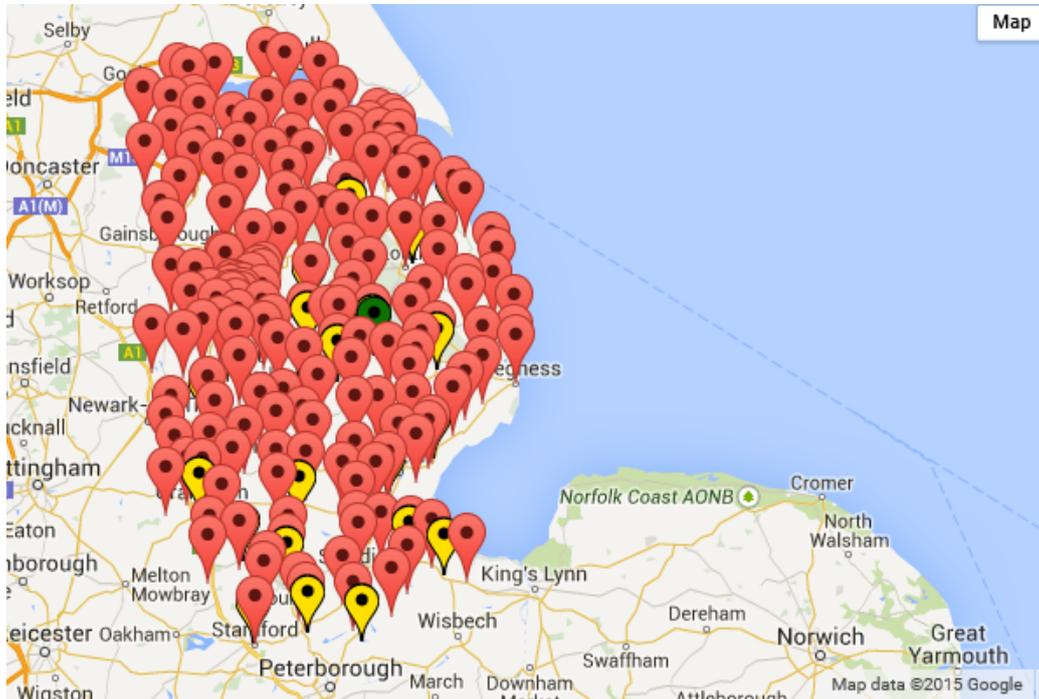
Nigel advised that Lives had 8500 call outs between 1/1/14-30/6/14 of which the defibrillator was used 100 times with a survival rate of 53%. This compares with the average UK survival pre-hospital cardiac arrest survival rate <8%.

The three key aims for LIVES as a first responder unit is to

- Preserve life

- Prevent deterioration
- Promote recovery

When a first responder attends they assess the situation, make the area safe, give emergency aid, stabilise the patient and pass on to the ambulance when it arrives.



**Map showing Lives first responder locations in Lincolnshire.**

CF asked if LIVES first responders have indemnity insurance. Nigel advised that they are covered through EMAS.

BH asked if first responders can legally have blue lights on a private vehicle. Nigel advised that they cannot have blue lights on a private car, but if they are fully trained to level 4 then blue lights on a first responder vehicle are allowed and are also insured for them but to highlight this does not give them any permission to break the speed limit etc.

EK asked if we have started training children in school on equipment such as the defibrillator because of countries like Sweden and Norway where all children are taught how to use a defibrillator as part of their school curriculum. Nigel advised that this has been a catalyst for training young people in schools to highlight how easy the new defibrillators are to operate and this has started in Lincolnshire and hopes are that it will increase survival rates in cardiac arrest cases.

TC asked if a first responder is called out and when they arrive the door is locked and they can make no one hear, have they got the authority to break in? Nigel advised that they have no rights to enter a premises without permission.

If anyone wishes to know more about lives their website is  
<http://www.lives.org.uk/>

#### **4) Practice Managers Report - Val**

DNA appointments for December were 44

A new friends and family questionnaire was being issued to any patient that has an appointment at the surgery during the next few weeks.

CQC report has not replied following an at risk statement being issued which VW advised was only due a lack of patients having flu vaccinations and cervical smear tests.

VW also advised there is now a statement of intent that patients can sign to enable them to access some of their medical records.

#### **5) Health and Fitness clubs information update**

AM was not present therefore EK will email and advise at the March meeting.

#### **6) Finance Update**

- Advertising TV costing and Update. VW to find out costings and advise at March meeting.
- Walk with Santa / Xmas raffle. EK advised that the evening went very well and was much fun. The amount collected will be advised at the March meeting following a cheque being issued by The Rotary Club. EK also added that the food fair and the Xmas raffle had resulted in the PPG fundraising bank balance currently stands at £607.13 (with £415.65 being raised by the Xmas raffle). BH wished to thank everyone on the PPG that helped to sell tickets in the surgery including the surgery staff and everyone that purchased tickets. MM suggested that a fundraising thermometer could be put up in the surgery waiting room to highlight fundraising goals, progress and what the money is for.
- Easter Quiz. EK asked if members thought an Easter quiz was a good idea, feedback to be given at the March meeting.  
Xmas fair stall at All Saints' Church had to be cancelled due to lack of volunteers to man the stall. The £10 fee that was donated by MM was returned by All Saints' Church and MM advised that it was to be left in the PPG account as a donation.

#### **7) AGM and Board positions**

- **Board nominations**

No nominations have been received yet. Positions needed are Chair, Secretary and Treasurer as a minimum. (Vice Chair preferable)

- **Renewal of memberships**

Core members can renew membership and also vote by proxy if they cannot make the A.G.M.

**8) Surgery Update**

There are no updates on new premises or on proposed development planning in the area. MM asked if the trainee GP program was still going ahead? VW advised that this was being looked into and would advise when more information is available.

**9) Leaflets Update**

AB issued his apologies so updates to be advised at March meeting.

**10) Christmas medical issues**

- HMC
- Hospitals, A&E etc.

No issues were found to have occurred at either HMC or Hospitals in the area. This was following on from the issues with NHS hospitals (Hull etc.) during the Christmas period.

**11) Any Other Business**

EK advised Johnson hospital had confirmed they will be giving a presentation at the meeting 29<sup>th</sup> April 2015.

No other business was raised.

**12) Adjournment – reminder re Items for next Members Meeting Agenda by 18th March 2015**

**13) Next Members Meeting will take place on 25<sup>th</sup> March 2015**

**The meeting on Wednesday 25<sup>th</sup> February 2015 will be the AGM @ 6.30pm.**